



education

Department:
Education
REPUBLIC OF SOUTH AFRICA

**NATIONAL
SENIOR CERTIFICATE**

GRADE 12

INFORMATION TECHNOLOGY P2

MEMORANDUM

OCTOBER 2008

MARKS: 180

This memorandum consists of 15 pages.

SECTION A: MULTIPLE-CHOICE QUESTIONS**QUESTION 1**

- 1.1 A✓ (C is not to be accepted as it refers to a file and not the process)
- 1.2 C✓
- 1.3 C✓
- 1.4 B✓
- 1.5 C✓
- 1.6 D✓
- 1.7 B✓ (A is not to be accepted as the AGP does not lead to “continuous ... operation”)
- 1.8 A✓
- 1.9 B✓
- 1.10 D✓

TOTAL SECTION A: 10**SECTION B: HARDWARE AND SOFTWARE****QUESTION 2: HARDWARE AND SOFTWARE**

- 2.1 2.1.1 (Any THREE points) ✓✓✓
- Data which is predicted to be needed next by the CPU
 - It is fetched from RAM, and placed in cache
 - Subsequent data is searched for in cache
 - It operates at speeds close to that of the CPU
 - If the required data is located in cache then the slower access to RAM has been avoided
- (3)
- 2.1.2 (Any TWO)✓ ✓
- L1 Cache is usually smaller
 - L1 Cache has lower latency time OR L1 is faster
 - L1 Cache has a lower hit rate
 - L1 Cache is more expensive
- If no reference to specific cache memories then also accept, e.g.
- size
 - position
 - speed
- (2)

2.2 2.2.1 Multi-threading is where one program has independent sections (threads) running simultaneously OR different instructions are executed at the same time in one program. ✓

Examples: Any ONE ✓

- Word Processor with spell-checker running in the background.
- A large calculation process where independent sections can be completed simultaneously.
- A computer game with more than one thing happening at the same time

Multi-processing is when there are two or more processors running in the same system. ✓

Examples: Any ONE ✓ Dual processors; dual-core processor; hyper-threading; video or math co-processor

(4)

2.2.2 (a) Examples: PCI Express or faster graphics cards; SATA or faster hard drives; FireWire; USB 2.0; DDR-RAM; multiple cache levels (e.g. L1, L2, L3 and L4).

Any ONE ✓

(1)

(If there are other “recent technological hardware innovations” that are correct but not mentioned above – accept)

(Do not accept vague examples such as more cache, faster ports)

(b) Explanation must be appropriate to the example in (a) ✓✓

(2)

2 marks	Correct and detailed explanation on “how performance is improved”
1 mark	Explanation lacks detail but is correct
0 marks	Incorrect or no explanation

Example of use of rubric for PCI Express

Unlike previous PC expansion interfaces, rather than being a bus it is structured around point-to-point serial links called lanes. <i>(Should be two distinct facts)</i>	2 marks
Relieves the CPU of some of the tasks that it previously had to perform. <i>(Only one fact provided)</i>	1 mark

The explanations below would earn a candidate 2 marks:

SATA – faster transfer rate; serial as opposed to parallel interface

Faster hard drives – faster rotational/spin speeds OR faster transfer rate OR reduced latency; more on-board disk cache

FireWire – supports reliable connection of video equipment; improved data throughput OR faster than USB 1.x (400Mbps versus 12 Mbps)

USB 2.0 – improved data throughput; faster than USB 1.x (480Mbps versus 12 Mbps) or FireWire (480Mbps versus 400 Mbps)

DDR-RAM – faster access to data through change in technology (*rise-and-fall/quad-pumping*); increased bandwidth

Multiple cache levels – faster cache speeds; most of the cache is built into the CPU so as to get speeds closer to the CPU speed

- 2.2.3 A new instruction is fetched to be processed ✓ before current one has been completely processed. ✓ Several instructions can be busy being processed. Faster throughput of processed instructions. (2)
- 2.3 2.3.1 Redundant Array of Independent/Inexpensive Disks/Drives (1)
- 2.3.2 Data Mirroring ✓ – ongoing backup of data (on another drive) ✓ to allow hot swapping of faulty drives with no downtime
Data Striping (*accept striping*) ✓ – data split between drives ✓ allowing improved access/speed and reconstitution of lost data (4)
- 2.4 2.4.1 (a) Magnetic Tape, DLT drives, external hard drives ✓
(*cannot be internal hard drive or separate partition on same hard drive or flash disk*)
(b) Ignore media type; must be stored offsite/away from computer or in a safe ✓
(c) Server backup software ✓ (*do not accept RAID software; look for specialised/professional server backup software*)
(d) Partial backup once a day or more often, full backup of all files once a week or more often ✓ (*anything that implies regular backups can be accepted*) (4)
- 2.4.2 (Any TWO) ✓✓
- Data stored in a secure facility offsite
- Regular guaranteed backups
- Backup correctly done (by competent professionals)
- No need to make capital outlay for expensive hardware and software
- Saves your time as others do the backup (2)
- 2.5 2.5.1 Any TWO Effects ✓✓ Named or described ✓✓
- Computer may become slow: Spyware/AdWare/Cookies/Popups
- Programs installed from web pages which send information about the user and his computer to a third party.

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- System becomes unusable, files/data may be deleted: Virus / Trojan
 - Unlawful use of data, e.g. identity theft (hacking, phishing) (4)
- 2.5.2 a) The hard Disk becomes fragmented ✓ because files are being stored in non-contiguous areas and the read-write heads have to be continually moving back and forth to retrieve and save files. ✓ (2)
- b) Run a de-fragmentation program such as Defrag ✓ (1)
- 2.6 2.6.1 (Any THREE) ✓✓✓
- No cost of purchasing software
 - Less hardware because processing is provided on-line
 - Continuous backup of files
 - Software and stored files available anywhere where there is an Internet connection
 - Updating of software (including dictionaries) is managed externally (3)
- 2.6.2 (Any TWO) ✓✓
- Fully dependent on reliable Internet connection (including bandwidth, cost, connection speed)
 - Could lose your data if the company providing the service shuts down
 - Reliability of the application
 - You have no control over their storage facility and their security
 - File sharing can be restrictive (2)
- 2.7 2.7.1 (Any TWO) ✓✓
- Get drivers from the Internet
 - Ask an expert to write the code for a driver
 - Obtain driver from hardware vendor/computer store
 - Use a generic driver (2)
- 2.7.2 (a) (ANY TWO) ✓✓
- 3D animation video card
 - fast processor
 - sound card and speakers
 - graphics drivers, e.g. DirectX
 - USB ports for connecting gaming peripherals
 - lots of RAM (2)
- (b) ADSL – high speed broadband connection OR WiMax✓
reliable broadband connection but less expensive✓ (2)
- 2.7.3 (a) (Any ONE) ✓
- IrDA, Bluetooth, WiFi, HSDPA/3G/EDGE/GPRS (1)
- (b) (Any TWO)✓✓
- Devices must be in line of sight
 - Short distances

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- Speed: 115 Kbps – 4 Mbps
- Not secure, data can be intercepted
- Reliability of connection/signal loss

(2)

- 2.7.4 (a) No✓, the OS is embedded ✓ as it resides on a ROM chip (2)
- (b) Multi-tasking – Two or more programs that reside in memory at the same time. ✓ E.g. Have the web browser and the email open at the same time while working with an application such as word processing. ✓ (*accept an explanation of time-slicing which will imply an explanation of multi-tasking*) (2)
- (c) (Any TWO advantages)✓✓
- Free/can share with others
 - Can add features since the code is available
 - Can personalise the features of the software
 - Programmers share improvements with others (2)
- (Any TWO disadvantages)✓✓
- Lack of integration with other packages since programs are written by different groups of people.
 - Not a lot of support to solve problems
 - Users are not familiar with the user interface (2)
- 2.7.5 (a) VoIP✓ (1)
- (b) Skype✓ (1)

TOTAL SECTION B: 56

QUESTION 3: e-COMMUNICATION

- 3.1 3.1.1 A person who attempts to break through the security of a computer network or computer ✓ in order to steal information, cause damage to the target or prove the inadequacies of the security. ✓ (2)
- 3.1.2 It is an attempt to gather information from individuals for example by fooling them into filling forms on-line which seem to be a genuine service of a recognized company. ✓ They then use the information to impersonate or defraud the individual. ✓ (*any reasonable explanation that implies the above*) (2)
- 3.1.3 This is when someone gains enough information on an individual to electronically impersonate him✓, for example when someone manages to get credit card details and empties an account by paying for services on the Internet. ✓ (*any reasonable explanation that implies the above*) (2)
- 3.2 3.2.1 Accept any site which requires a transaction between the company and a client and where either party might be fooled into giving out important information to a criminal. ✓ (1)
- 3.2.2 Proof of identity of the company (genuine/official) ✓ providing the service to the user✓ (2)
- [9]**

QUESTION 4: SOCIAL AND ETHICAL ISSUES

- 4.1 Yes, ✓
people can become more knowledgeable about the disease – the consequences and treatments, etc. ✓
- OR
- No,
people do not always have access to the Internet. (2)
- 4.2 4.2.1 (Any TWO) ✓✓
- A reputable institution should support the web site (Affiliation)
 - The web site should list the author and the appropriate credentials; cross-reference (Establish authority)
 - The information should be current/up-to-date (content/coverage)
 - Contact the author. (2)

- 4.2.2 (Any TWO) ✓✓
- Use specific nouns and put the most important terms first in the search text.
 - Complex searches (advanced search facilities) using AND and NOT operators (or use a search within a search – Try to be specific)
 - Use selected specialist databases to do searches on. (2)
- 4.2.3 (Any TWO) ✓✓
- Using Internet facilities like Search Engines is much faster than conventional library research
 - Access to global information
 - Less expensive – do not have to buy books
 - Often more up-to-date information is available
 - Learners learn how to conduct research
 - Physically-handicapped learners have access to research sites
 - Faster than a conventional library search (2)
- (OR any other acceptable reason)
- 4.3 (Any TWO) ✓✓
- Form of long-distance health care.
 - The medical conditions of patients can be diagnosed by listening to audio and viewing video
 - Making use of telecommunication to interact with medical staff at remote sites.
 - Remote operations (2)
- [10]**
- TOTAL SECTION C: 19**

SECTION D: PROGRAMMING AND SOFTWARE DEVELOPMENT**QUESTION 5: ALGORITHMS AND PLANNING**

- 5.1 5.1.1 (a) ID✓ (1)
- (b) To uniquely identify a record in the database✓ (*Accept no duplicate entries*) (1)
- (c) There are many movies with the same name✓ – and most directors have made more than one movie✓ – so these obvious choices for primary key are invalid because they are not unique. Creating a number that is automatically incremented means that every record will have a single unique no. (Movies do not have other unique identifiers). (2)
- 5.1.2 (a) Eliminate repeating groups✓ (*also accept eliminate duplicate fields or creation of a unique primary key*) (1)
- (b) Eliminate redundant data✓ (*also accept group related data into separate tables or fields cannot be partially dependent on the primary key or no partial dependency*) (1)
- (c) ✓✓ 3 or more tables
 ✓✓ appropriate fields in tables
 ✓✓ for primary keys
 ✓✓✓ appropriate linking table(s) (*correct fields, own primary key*) (9)

This is a possible 3-table solution.

Table 1: Movies

MovieID: Autonumber (PK)
 Title : Text
 Genre : Text
 Length : Number
 Rating : Number
 Year : Number
 Price: Currency
 Age Restriction:Text
 Director:Text

Table 2 : StarsProducers

StarProdID: AutoNumber (PK)
 Name: Text
 Category: Text (Star / Producer)

Table 3: Link

LinkID: Autonumber (PK)
 StarProdID: Number (FK)
 MovieID: Number (FK)

Candidates may split, e.g. category in table 2 into a separate table by assuming that a star could also be a producer/director. A possible 4-table solution.

Table 1: Movies

MovieID: Autonumber (PK)
 Title : Text
 Genre : Text
 ...
 (as above)

Table 2 : StarsProducers

StarProdID: AutoNumber (PK)
 Name: Text

Table 3: Link

LinkID: Autonumber (PK)
 StarProdID: Number (FK)
 MovieID: Number (FK)
 CategoryID: Number (FK)

Table 4: Categories

CategoryID: Autonumber (PK)
 CategoryName: Text

- 5.1.3 (a) Data validation ensures that data is meaningful ✓ by imposing a set of rules that try to make sure data matches expected criteria ✓ – e.g. gender can only be 'M' or 'F' so you can validate it. (Also accept "to ensure entry of valid data" if accompanied by explanation/example; if valid example given award 2 marks) (2)
- (b) i. > 0 ✓ And < 11 ✓ OR $(\geq 1$ And $\leq 10)$ OR $(\geq 0$ And $\leq 10)$ OR $(> -1$ And $< 11)$ (do not accept rule written in words) (2)
- ii. > 44.99 ✓ OR ≥ 45 (do not accept rule written in words) (1)
- 5.1.4 (a) Structured Query Language ✓ (1)
- (b) Select ✓ * from movies ✓ where ✓ director = "Steven Spielberg" ✓ order by title ✓ (-1 mark for incorrect order; in the event that the SQL statement refers to the 2NF table design check for correct WHERE clause according to the candidate's design) (5)
- 5.2 Mark the concepts. Candidates can use either pseudocode or any mix of natural language. Deduct 2 marks if programming code has been used.
1. Get password and username ✓✓
 2. Check length ✓
 3. Initialise Boolean flag ✓
 4. Check if a number is part of password

Loop ✓	}	(only 1 mark if no detail here)
Individual character checking ✓✓		
Change Boolean flag ✓		
 5. Check username ✓
 6. Show message ✓
- 1 mark for logical flow of algorithm (11)
- 5.3 5.3.1 toString ✓ (1)
- 5.3.2 Include parameters which include values of the correct types ✓✓
OR accept
Procedure ✓ Update (code, title, filename: string; cost : real); ✓
void ✓ Update (string code, title, filename: float cost); ✓ (2)
- 5.3.3 String ✓ (1)
- 5.3.4 **AS THERE IS UNCERTAINTY SURROUNDING THE INCLUSION OF INHERITANCE AND POLYMORPHISM ALL CANDIDATES MUST BE AWARDED THE 2 MARKS FOR THIS QUESTION**
- (Any TWO) ✓✓
- The new class has access to the protected and public fields The new class has access to methods of the superclass.

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- You do not have to recode methods, you simply use them OR.
 - Less programming time involved
 - Promotes the goals of modular programming
 - Closer to the natural organization of data in the real world
- (2)

5.3.5 AS THERE IS UNCERTAINTY SURROUNDING THE INCLUSION OF INHERITANCE AND POLYMORPHISM ALL CANDIDATES MUST BE AWARDED THE 2 MARKS FOR THIS QUESTION

Polymorphism: The ability of objects to respond differently to the same method call. ✓ Example: All the objects will need a `getSalesPrice` (method) but the % markup might be different for the different media types. Therefore there will be two different `getSalesPrice` methods, but the method call will be the same. The object calling the method will determine which method will be executed. ✓ (*Any explanation that carries this information*)

(2)

TOTAL SECTION D: 45

SECTION E: INTEGRATED SCENARIO**QUESTION 6**

- 6.1 6.1.1 (a) Wireless ✓ (802.11 G) WiFi, WiMax, radio waves (1)
- (b) (Any ONE) ✓
Wireless access point
Wireless router
(Do not accept satellite dish)
(If wireless used in 6.1.1(a) accept router/access point) (1)
- 6.1.2 (a) The router allows packets to be sent to (and received from) the Internet from any computer connected to the lodge local network. ✓ Also accept: connection between two different architectures; finding best route (1)
- (b) Only the computer connected to the Internet would be able to access the Internet ✓ – the rest of the network would have no outside connection OR No router, no Internet (1)
- (c) The firewall only allows communication through specific ports ✓ and checks which software is allowed to communicate ✓ Also accept: Prevents access to the network from zones of no trust; and blocks data from entering or leaving the computer that is not recognized or authorized. (2)
- (d) The 3G card provides the actual connection to the Internet ✓ by using cellphone technology. (1)
- (e) Yes/broadband ✓, because it is 3G communication OR if the lodge is in reach of a 3G signal ✓
OR
No/not broadband, possibility of no 3G coverage. (2)
- (f) (Any TWO) ✓✓
- They would have to sign up with an ISP that provides a connection to the Internet
- Complete the appropriate setup on the server
- Install drivers for hardware
- Load the necessary software (2)
- 6.2 6.2.1 Images are stored locally on backing storage ✓
On subsequent visits these are loaded more quickly from backing storage ✓ (2)
- 6.2.2 (a) Suitable: ✓ (Any valid answer) ✓
The content of a history site should not change significantly

- over time
If lots of users visit the site then the trend may continue for a while✓ (2)
- (b) Caching will NOT be effective ✓
Data changes on a daily basis and cached data will be out of date✓ (2)
- 6.3 6.3.1 (a) (Any TWO) ✓✓
- A smartphone can run additional programs
- Has an operating system
- Can be used to access websites on the phone (not as a modem)
- Many would have WiFi access
- Many would have touch-screens
- Many might have a GPS (2)
- (b) (Any THREE)✓✓✓
- Smaller and more portable
- Have a longer battery life
- Can be used for communication
- Less expensive
- Integrated digital camera (3)
- (c) (Any TWO) ✓✓
Symbian, Palm, Windows Mobile/CE, Linux, OS X, Android (2)
- 6.3.2 (a) Global Positioning Satellite / System✓ (1)
- (b) This will populate a database (*collection of data*) ✓ and allow them to see a pattern of where animals are most frequently found. ✓ (2)
- 6.4 6.4.1 A webcam is a small digital camera/camera connected to the computer ✓ which is optimised for creating images that can easily be distributed via the Internet✓. (2)
- 6.4.2 (a) Apache Web Server, Internet Information Server (IIS) (1)
- (b) DNS means we can type in a name (URL) ✓ (e.g. www.google.com) instead of a series of numbers/IP address ✓ (e.g. 169.79.233.5). (2)
- (c) (i) nz refers to New Zealand (*geographical area/country*)✓ – unacceptable because the lodge is in South Africa✓ (2)
- (ii) edu refers to education ✓ (*the interest area*) (1)
- (iii) www.bataulodge.co.za ✓ (*or .co.za; accept a .za site name*) (1)

- 6.4.3 (a) The lock icon on the browser✓ and the https:// in the web address✓ (2)
- (b) Encryption is scrambling of data✓✓
Decryption is unscrambling the data✓✓
Using a set of rules that can be reversed.✓ (5)
- 6.4.4 (a) A blog is like an online,✓ public diary. ✓ (*accept electronic journal*) (2)
- (b) A blog is personal experience✓ whilst a wiki is an online reference that everyone can edit and contribute to like Wikipedia✓ (2)
- (c) Really Simple Syndication (1)
- (d) RSS is a technology that ‘pushes’ information to users✓ – if they subscribe they will always get to see the updates to your blog without having to navigate to your site – the updates will appear automatically in their RSS reader. ✓ (2)

TOTAL SECTION E: 50

GRAND TOTAL: 180